

Tips & Information

GUEST RELATIONS

Please visit Guest Relations located east of Spaceship Earth for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Lost and Found
- Services for Guests with Disabilities



Services for International Guests are available at Guest Relations.

Los Servicios para huéspedes internacionales están disponibles en la oficina de Guest Relations.

Des services pour les visiteurs internationaux sont disponibles au Guest Relations.

Serviços para visitantes internacionais estão disponíveis no Guest Relations.

Dienste für internationale Gäste sind bei der Guest Relations erhältlich.

ゲストリレーションにて世界各国からのゲストの皆様向けのサービスをご案内しております。



Please look for the recycling containers throughout the Park and join us in our commitment to the environment.



Please do not feed the birds or other animals, and do not throw objects (including coins) into the water.

LEAVING THE PARK? All Guests who wish to leave the Park and return later in the day may do so by presenting their original admission media.

- To get to the **Epco[®] parking lot**, take a Parking Tram located outside the front of the Park.
- To get to **Magic Kingdom[®] Park**, take a Monorail to the Transportation and Ticket Center and then a Monorail or Ferryboat to the Park.
- To get to **Disney's Animal Kingdom[®] Theme Park**, take a Bus located outside the front of the Park.
- To get to **Disney's Hollywood Studios[®]**, walk or take a FriendShip Boat from International Gateway, or take a bus located outside the front of the Park.
- To get to the **Disney Springs[™]**, take Resort Transportation to any *Disney Resort* hotel, and then another Bus to the *Disney Springs*.
- To get to **Disney's Typhoon Lagoon Water Park** before 2:00pm, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to *Disney Springs* and *Disney's Typhoon Lagoon Water Park*. After 2:00pm, take a Bus directly to *Disney's Typhoon Lagoon Water Park*.
- To get to **Disney's Blizzard Beach Water Park**, take Resort Transportation to any *Disney Resort* hotel, and then a Bus to the Park.
- To get to **Disney's Yacht & Beach Club Resorts, Disney's BoardWalk Inn and Villas** or the **Walt Disney World Swan and Dolphin Hotels**, walk or take a FriendShip Boat from International Gateway.
- To get to all other **Disney Resort hotels**, take a Bus located outside the front of the Park.

PARK RULES

To provide a comfortable, safe, and enjoyable experience for our Guests, please comply with Park rules, signs and instructions including:

- All bags are subject to inspection prior to admission.
- Proper attire is required.
- Smoking is allowed only in designated areas.
- Weapons are strictly prohibited.

Additional details and a complete listing of Park rules are available at Guest Relations or disneyworld.com/parkrules.



DISNEY WILD ABOUT SAFETY[®] TIPS

As Timon and Pumbaa would say, "Follow the rules of the jungle!" Download the rules of the jungle!

Disney Wild About Safety mobile app or visit disneywildaboutsafety.com for more safety tips and fun games.



Capture everything from around the world to out of this world

Disney PhotoPass[®] Service lets you capture your vacation memories in great photos – and get everyone in the shot! When you purchase Memory Maker you get unlimited digital downloads of all your memories, including select attraction photos and video, plus extras like Animated Magic Shots. All for one price!



Purchase Memory Maker today at Camera Center in Future World (next to Spaceship Earth).

©Disney
Memory Maker includes photos taken during the Memory Maker window and linked to the Memory Maker guest's Disney account. A Magic Band is required to receive certain attraction photos and other digital content. Photos and other digital content will expire pursuant to the expiration policy at <https://mydisneyphotopass.disney.go.com/help-and-support>. Valid theme park admission required for certain photo locations. Memory Maker is subject to Memory Maker terms and, if applicable, Family & Friends terms at <http://disneyworld.disney.go.com/media/park-experience-terms-and-conditions.html>. Not responsible for missing, lost or damaged photos.



Look for the Disney Vacation Club icon on your map.



Payment Options

Walt Disney World[®] Resort accepts Disney Visa[®] Cards, Disney Rewards[®] Redemption Card, Disney Gift Card, Visa[®], MasterCard[®], Discover[®], American Express[®], Diners Club[®], JCB[®], traveler's checks, cash and Disney Dollars.

English GUIDEMAP



Download the My Disney Experience app from an app store or by scanning this code to access real-time Park information (details inside). Or visit MyDisneyExperience.com on your mobile browser.

Follow @WDWToday and Tweet with us!

Discover the Wonder



IllumiNations: Reflections of Earth FP+ Presented by Siemens

The World Showcase Promenade comes alive nightly with the brilliance and splendor of music, lights, lasers, water fountains and

custom pyrotechnics in our signature nighttime spectacular, *IllumiNations: Reflections of Earth*. See Times Guide.

Immerse Yourself in a World of History and Heritage!

From Moroccan architecture to Japanese Gardens, each pavilion of World Showcase provides many opportunities for wonder and amazement — and be sure to visit our galleries for authentic displays of world art and culture — such as "Re-Discovering America: Family Treasures from the Kinsey Collection" at the American Heritage Gallery.

- Mexico Folk Art Gallery - Mexico
- House of the Whispering Willows - China
- American Heritage Gallery - The American Adventure
- Bijutsu-kan Gallery - Japan
- Gallery of Arts and History - Morocco

SHOPPING

Here at *Epco[®]*, you don't need a passport to embark on an international shopping spree! Shop the World Showcase pavilions and you will discover authentic goods representing cultures around the globe — from delicate fragrances in France to handmade ornaments in Germany.

Merchandise Package Delivery and Pickup

Instead of carrying your purchases all day, have them delivered to The Gift Stop near the main Park entrance or to World Traveler at International Gateway and pick them up as you exit the Park. Open daily until 7:00pm. Please allow three hours for delivery. If you prefer, have your purchases delivered directly to your *Disney Resort* hotel. See a Merchandise Cast Member for more details.

DINING Dining Reservations

Table-Service restaurants book quickly, so please make reservations through the *My Disney Experience* app, at disneyworld.com/dine, by calling 407-WDW-DINE (939-3463), or for additional assistance by visiting any Guest Relations location. *Most reservations must be canceled at least one day prior to the date of your reservation or a per person cancellation charge will be incurred (policies and charges vary by location; please confirm before finalizing your reservation).*

Mickey Check

Look for the Mickey Check on menus throughout the *Walt Disney World Resort* for kids' meals and other items that meet Disney Nutrition Guidelines. For more information, please visit disneymickeycheck.com.

For special dietary needs, please see a restaurant manager or chef.



Don't Forget Your Times Guide!

Pick up the Times Guide to get additional information regarding shows, entertainment, operating hours and even character appearances!

- Entertainment, outdoor shows and other Guest offerings are subject to change without notice.
- Theater venues have limited capacity and may fill up before show time. Please ensure your entire party is together prior to entering the facility.
- Some walkways in the Park may close periodically.

Select, Reserve, Go, Repeat!

Save time with DisneyFastPass+

With *Disney FastPass+[®]* service, you can reserve access to some must-do fun and even make changes on the go with the *My Disney Experience* app**.



Select up to three *Disney FastPass+[®]* experiences in one Theme Park per day.



Head to your chosen *FastPass+[®]* experience entrances with your *MagicBand* or card during your designated arrival windows.



Visit a *FastPass+[®]* kiosk after you redeem your initial selections to reserve additional experiences.

To get started, download the *My Disney Experience* app for free or look for this icon on the map and go! **FP+**

You can also visit MyDisneyExperience.com on your mobile browser. Wi-Fi is available in most areas.
*Valid Theme Park admission and online registration required. *Disney FastPass+[®]* attractions and entertainment experiences, the number of selections you can make and available arrival windows are limited. **Availability subject to handset limitations and features may vary by handset or service provider. Message, data and roaming rates may apply. Coverage not available everywhere. If you're under 18, get your parent's permission first.



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FP+ RESERVE ACCESS TO SOME OF YOUR MUST-DO FUN!
 Select up to three FastPass+ experiences by visiting a FastPass+ kiosk identified on the map with FP+. Once you redeem your initial selections, return for information about availability and selecting additional experiences.

Future World East

- Spaceship Earth** Presented by Siemens FP+ [AED] [HC] [D] Explore the history of innovations from the Stone Age to the Digital Age.
- Project Tomorrow: Inventing the Wonders of the Future** [AED] Discover challenging games and engaging displays in an interactive play area for all ages.
- Ellen's Energy Adventure** [AED] [HC] [D] Take a multimedia romp through time and Ellen DeGeneres' subconscious. *45 minutes.*
- Mission: SPACE** FP+ [AED] [44"/112 cm] [CC] [AED] Experience NASA-style training with a simulated space launch. Join the Orange Team for an intense journey or the Green Team for a milder mission. *Expectant mothers should not ride.*
- Advanced Training Lab** [AED] Further your astronaut training in this interactive play area.
- Test Track** Presented by Chevrolet FP+ [AED] [40"/102 cm] [CC] [AED] Create your own virtual concept vehicle and put it through the paces on the exhilarating hills, hairpin turns and straight-aways of the *Test Track* circuit.
- Innovations** [AED] [HC] [D] A vibrant pavilion featuring fun games, interactive exhibits and activities for all ages. Experience the power of a weather event at Stormstruck presented by FLASH and explore the wonderful world of COLORTOPIA™ presented by Glidden®.
- The Sum of All Thrills™** Presented by Raytheon [AED] [48"/122 cm] [AED] Innovations East: Uncover your inner engineer as you design and customize your own thrill ride!
- Disney Phineas and Ferb: Agent P's World Showcase Adventure** [AED] [CC] Search for clues with Perry the Platypus to defeat Dr. Doofenshmirtz before he takes over World Showcase. *Interactive adventure. At your own pace. Additional starting points at International Gateway. Look for 39 on the map.*
- Electric Umbrella** Hosted by Coca-Cola LD \$ Angus burgers, flatbreads and freshly tossed salads.
- Mouse Gear** One-stop shopping destination for Disney Character gifts and Park souvenirs.

Future World West

- Epcot Character Spot** [AED] The perfect place to meet favorite pals and new friends.
Mickey, Minnie and Goofy FP+ All in one fun spot.
NEW! Baymax Your personal health care companion from "Big Hero 6"!
Chip 'n' Dale Chipmunk buddies near *Epcot* Character Spot.
- The Seas with Nemo & Friends** FP+ [AED] [HC] [D] Ride alongside characters from Disney•Pixar's "Finding Nemo" then surround yourself with thousands of real sea creatures at the Undersea Observation Deck at SeaBase.

- Turtle Talk With Crush** FP+ [AED] [HC] [D] Engage in a real time Q-and-A with your favorite totally tubular turtle.
- Soarin'** FP+ [AED] [40"/102 cm] [CC] [AED] *Soarin'* will reopen its gates Summer 2016.
- Living with the Land** Presented by Chiquita FP+ [AED] [HC] [D] Sail through the greenhouses of The Land Pavilion to see nine-pound lemons and more!
- The Circle of Life** [AED] [HC] [D] Learn about conservation in this film featuring commentary from Timon and Pumbaa of "The Lion King." *20 minutes.*
- Journey Into Imagination With Figment** FP+ [AED] [HC] [D] Follow Figment on this whimsical open-house tour of the Imagination Institute.
- ImageWorks** [AED] Explore, experience and create in this interactive play area.
- Disney & Pixar Short Film Festival** FP+ [AED] Animation fans of every age can experience beloved Disney and Pixar animated shorts like never before at this new 4D cinema attraction.
- Fountain View** S \$ Starbucks® Espresso, Artisan breakfast sandwiches, and house-made Disney pastries.
- Coral Reef Restaurant** LD \$\$ Seafood, steak and more.
- Sunshine Seasons** LD \$ Rotisserie chicken, slow-roasted pork chop, seasonal soups, salads, sandwiches and desserts.
- Chip 'n' Dale's Harvest Feast at The Garden Grill** Hosted by Smucker's BLD \$\$\$ Character dining with Chip 'n' Dale and friends. American cuisine.
- Art of Disney** Collectables, including framed artwork, sculptures and prints.
- Club Cool** Hosted by Coca-Cola Exclusive Coca-Cola merchandise and complimentary samples of soft drinks from around the world.
- The Gift Stop** Merchandise Package Pickup. Located near the main entrance.

Showcase Plaza

- Refreshment Port** LD \$ Hot snacks, desserts and beverages.
- Promenade Refreshments** S \$ Hot dogs, soft-serve ice cream and beer.

World Showcase

- Mexico**
Gran Fiesta Tour Starring The Three Caballeros [AED] [HC] [D] Discover the sights of Mexico and the antics of three feathered amigos on this boat ride.

- San Angel Inn Restaurante** AED LD \$\$ Authentic Mexican cuisine. Premium margaritas and tequilas.
- La Hacienda de San Angel** LD \$\$ Regional Mexican cuisine. Premium margaritas and tequilas.
- La Cantina de San Angel** LD \$ Nachos, tacos, quesadillas, beer and margaritas.
- La Cava del Tequila** \$ More than 200 tequilas and handcrafted margaritas. *Not on Disney Dining plans.*
- Norway**
- Princess Storybook Dining at Akerhus Royal Banquet Hall** BLD \$\$\$ Character dining with Disney Princesses. American and Norwegian cuisine.
- Kringla Bakeri Og Kafe** S \$ Pastries and sandwiches.
- China**
Reflections of China [AED] [HC] [D] View the places and faces of the world's most populous country in this Circle-Vision 360 film. *14 minutes.*
- Nine Dragons Restaurant** LD \$\$ Chinese cuisine, wine and beer.
- Lotus Blossom Café** LD \$ Egg rolls and orange chicken with rice.
- Joy of Tea** S \$ Assorted teas, beverages, ice cream and snacks.
- Germany**
Biergarten Restaurant LD \$\$\$ Oktoberfest buffet with live entertainment. German cuisine.
- Sommerfest** LD \$ Bratwurst, potato salad, beer and desserts.
- Karamell-Küche** Featuring Werther's® Original Caramel Freshly made caramel corn, caramel covered apples and strawberries.
- Italy**
Tutto Italia Ristorante LD \$\$ Pasta and fine Italian specialties.
- Tutto Gusto Wine Cellar** LDS \$\$ Italian wines and imported cheeses. *Not on Disney Dining plans.*
- Via Napoli Ristorante e Pizzeria** LD \$\$ Italian pastas, wood-fired pizzas, Piatti alla Parmigiana and tiramisù.
- The American Adventure** [AED] [HC] [D] Explore the past and future of America through film, music and *Audio-Animatronics*®. *30 minutes.*
- Liberty Inn** Hosted by Coca-Cola LD \$ Regional American cuisine featuring Angus burgers, steak, chicken and freshly tossed salads.
- Fife & Drum Tavern** LD \$ Turkey legs, frozen beverages and beer.
- Block & Hans** S \$ Craft beer and pretzels.

- Japan**
Teppan Edo LD \$\$ Steak, seafood and chicken-grilled in front of you by Teppan Chefs.
- Tokyo Dining** LD \$\$ Sushi, bento box, grilled items and traditional Japanese cuisine.
- Katsura Grill** LD \$ Teriyaki combinations, udon noodles, sushi and curry.
- Kabuki Cafe** S \$ Shaved ice, sushi snacks, Japanese beer and cold beverages.
- Morocco**
Restaurant Marrakesh LD \$\$ Beef, lamb and chicken dinners with a live belly dancing show.
- Tangerine Café** LD \$ Chicken and lamb shawarma, wraps and salads.
- Spice Road Table** LD \$ Featuring Mediterranean specialty entrees, small plates, wine, beer and organic sangria.
- France**
Impressions de France [AED] [HC] [D] Experience the grandeur and charm of the French countryside through film. *20 minutes.*
- Chefs de France** LD \$\$ Parisian-style brasserie.
- Monsieur Paul** LD \$\$\$ French fine dining.
- Les Halles Boulangerie-Patisserie** S \$ Artisan breads, sandwiches, pastries and baked goods.
- L'Artisan des Glaces** S \$ House-made ice cream and sorbets.
- International Gateway**
- Disney Phineas and Ferb: Agent P's World Showcase Adventure** [AED] [CC] Search for clues with Perry the Platypus to defeat Dr. Doofenshmirtz before he takes over World Showcase. *Interactive adventure. At your own pace. Additional starting point at Future World East. Look for 9 on the map.*
- World Traveler** Merchandise Package Pickup.
- United Kingdom**
Rose & Crown Pub & Dining Room LD \$\$\$ U.K. favorites including steak, bangers and mash, shepherd's pie, British ales, lagers and stouts.
- Yorkshire County Fish Shop** LD \$ Fish and chips, beverages and beer.
- Canada**
O Canada! [AED] [HC] [D] View the very best Canada has to offer in this Circle-Vision 360 film. *14 minutes.*
- Le Cellier Steakhouse** LD \$\$\$ Steaks, pasta and seafood.

LEGEND

Symbols on Map
Amenities
 Restrooms
 Accessible Restrooms
 Companion Restrooms
 First Aid® Presented by Florida Hospital
 EpiPen® (epinephrine injection)
 Auto-Injector
 Guest Relations
 ATMs Presented by Chase
 Automated External Defibrillators

Smoking Locations
 Baby Care Center
 Stroller and Wheelchair Rentals
 Locker Rentals
 Service Animal Relief Areas
 Disney PhotoPass® Photographers
 Memory Maker Sales Center
 Nikon® Picture Spot
 Assistive Listening
Park Information
 Character Greetings

Disney Vacation Club® Information Center
 Tips and Show Times
 Locker Rentals
 IllumiNations Viewing for Guests with Disabilities
 Leave A Legacy Locator
 FastPass+ kiosks available in English, Spanish and Portuguese.
 *Emergency services available by calling 911.

Symbols in List
Attraction/Show Considerations
 FP+ FastPass+ experience
 Single Rider Queue
 Kidcot Fun Stops
 Physical Considerations
 Minimum Height Requirement
 May remain in wheelchair/ECV
 Must transfer from wheelchair/ECV
 Must transfer to standard wheelchair
 Must transfer to standard wheelchair, and then to ride vehicle

Reflective Captioning
 Sign Language (available Fridays)
 Automated External Defibrillators
Devices Available at Guest Relations
 Assistive Listening
 Handheld Captioning
 Video Captioning
 Audio Description
Shopping

Dining
 All dining locations listed accept the Disney dining plans unless otherwise noted.
 Reservations recommended. Call 407-WDW-DINE (939-3463).
 B - Breakfast L - Lunch
 D - Dinner S - Snack
 \$ = \$14.99 and less per adult
 \$\$ = \$15-\$29.99 per adult
 \$\$\$ = \$30-\$59.99 per adult
 See disneydiningpricinginfo.com for pricing details.

Special Considerations for Attractions
SAFETY: Please abide by all safety warnings and notices.
 Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.
 For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.
Physical considerations on designated attractions:
WARNING! For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.